

Academic Complaint Form Stage Two (Review Stage) Partner Institutions

You should complete this form only if you wish to appeal against one of the following:

- The correct procedure was not followed in the conduct of the Stage One Complaint and this is sufficient to undermine the validity of the decision
- That there was prejudice and/or bias or the appearance of prejudice and/or bias on the part of the Complaint Reviewer and/or any person helping the Complaint Reviewer to investigate.
- That evidence (including any mitigation) put forward at Stage One was not fully considered

If you consider that you have grounds to submit a Stage Two Academic Complaint, please complete the form.

You can find guidance on the complaints process and help with completing the forms on the UEA Academic Partnerships website at:

<https://www.uea.ac.uk/web/about/partnership-hub/academic/work-with-us/resources/partnerships-handbook/appeals-and-complaints>

If you choose to submit a Stage Two Academic Complaint (Review Stage), you are strongly advised to seek advice from the student services department at your institution.

It is preferable to submit your appeal form and supporting evidence electronically and in PDF format. A paper copy will be accepted only if circumstances prevent you submitting electronically. The boxes below will expand automatically when you type into them. Please ensure that you attach copies of all evidence with your form. Please send completed forms to academic.partnerships@uea.ac.uk

Please submit this form within 15 working days of the date on which you were formally advised of the Stage One outcome.

1. Your Personal Details	
Title	
First name	
Last name	
Name of institution	

Name of course		
Undergraduate or Postgraduate		
Address (the postal address you wish us to use to communicate with you about your appeal)		
	Postcode	
Institution email address		
Personal email address (if you wish us to also send communication about your appeal to a personal address)		
Are you a Tier 4 visa student?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

2. Your Academic Complaint	
On what date were you informed of the Stage One Academic Complaint outcome?	
Please indicate which of the following applies:	
• The correct procedure was not followed in the conduct of the Stage One Complaint and this is sufficient to undermine the validity of the decision	<input type="checkbox"/>
• That there was prejudice and/or bias or the appearance of prejudice and/or bias on the part of the Complaint Reviewer and/or any person helping the Complaint Reviewer to investigate	<input type="checkbox"/>
• That evidence (including any mitigation) put forward at Stage One was not fully considered	<input type="checkbox"/>

Please provide a statement that fully explains the basis on which you are making the Stage Two Academic Complaint

3. Supporting Evidence

Please note: you are responsible for providing all the evidence you wish to be considered with your complaint at the time of submission. You will not be reminded about submitting evidence if you fail to provide it. Complaints that are submitted without supporting evidence will be considered but very rarely succeed.

Evidence must be submitted in English. Where the original evidence is written in a different language an official translation must be submitted along with the original evidence. Translations of evidence will not be considered without sight of the original.

You should provide supporting evidence for the circumstances listed in relation to your complaint. Please list and number the evidence below:

1.

2.

3.

4.

5.

6.

7.

8.

9.

10.

4. Checklist

Please use this section to ensure you have completed your complaint correctly

You must:



Read the Academic Complaints Guidance document:

<https://www.uea.ac.uk/web/about/partnership-hub/academic/work-with-us/resources/partnerships-handbook/appeals-and-complaints>

<input type="checkbox"/>	Enter your contact details (section 1)
<input type="checkbox"/>	Provide details about your concerns (section 2)
<input type="checkbox"/>	Read, sign and date the declaration (section 5)
<input type="checkbox"/>	Attach your evidence in PDF format with this form in PDF format

5. Declaration
<p>I confirm that the information given on this form and in the supporting documents is true to the best of my knowledge and belief. I confirm that where I have submitted evidence all documents are true copies of the original document, and where evidence relates to a third party, that I have obtained the permission of the said third party to submit the evidence with this complaint. I understand that I should not submit original documents and that submitted documents in support of my academic appeals cannot be returned to me.</p>

If submitting this form via email, please insert your scanned signature or type your name in the signature box below:

Signed	
Date	

DOCUMENT OWNER: Gavin Tash

DOCUMENT TYPE: Form

APPROVED BY: Academic Partnerships

VERSION NUMBER: 4.0

DUE FOR REVIEW: August 2023

SUMMARY:

Partner institution Stage Two Academic Complaint form

VERSION LOG:

Date	Version no.	Summary of changes	Author	Approved by
August 2018	1.0		Academic Partnerships	Academic Partnerships
August 2019	2.0	Updated to reflect new website address	Academic Partnerships	Academic Partnerships
September 2020	3.0	Updated to reflect new website address	Academic Partnerships	Academic Partnerships
August 2022	4.0	Updated to reflect updates to the Academic Appeals and Complaints Regulations	Academic Partnerships	Academic Partnerships